



Pfizer Inc.
275 North Field Drive
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September 26, 2018

Pfizer Injectables Response to Hurricane Florence

During a natural disaster or crisis, our priorities at Pfizer Injectables are the safety of our colleagues and ability to ensure an uninterrupted supply of medicines for our patients. In anticipation of Hurricane Florence, Pfizer Injectables initiated a disaster preparedness plan to ensure the safety of our colleagues, help manage the continuity of supply, and mitigate supply interruptions. As part of this plan, and in alignment with local emergency guidance, operations at our injectables manufacturing facility in Rocky Mount, North Carolina, underwent an orderly planned shutdown in advance of the hurricane. The manufacturing facility has resumed operations, and we believe the impact to supply will be minimal. We continue to monitor the situation on the ground as local authorities and our carriers address the ongoing impact of the storm.

Our thoughts remain with those communities and customers impacted by Hurricane Florence. Customers in need of emergency assistance with a Pfizer Injectables order are encouraged to contact Customer Service at 844-646-4398 for 24/7 support. Please download the Pfizer Injectables [Availability Report](#) to review the latest supply information on our products and order methodology.